

Goodman Water
W-02500A-10-0382
In Opposition



October 7, 2010

Commissioner Gary Pierce
1200 W. Washington – 2nd Floor
Phoenix, AZ 85007

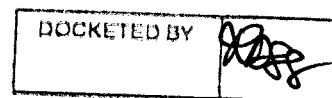
ORIGINAL

Arizona Corporation Commission
DOCKETED

OCT 13 2010

Dear Commissioner Pierce

Subject: Docket #W-02500A-10-0382



As a resident of Eagle Crest Ranch I must tell you that I am starting to feel as if I am back in the old days of the west. An unscrupulous water baron is extorting money from me for the water I need for survival. That water baron is none other than Goodman Water Company.

Three years ago they were granted an increase of about 120% (reference document #W=02500A-06-0281) which at that time was overwhelming. Now they are asking for another 50%. Again, overwhelming! If granted, that would equal 170% of the base amount 5 years ago.

According to their argument they need a greater return on their investment. This, of course, is supported by Goodman's expert representative, Mr. Bourassa, using his textbook formulas and tables that only a college Ph.D. could begin to understand. It is understandable that they would want a greater profit for themselves. After all, don't we all?

But I would urge you, Commissioner Pierce, to consider that a typical water bill with other nearby companies is on an average of about \$20. Goodman wants and will get close to \$100 a month from each subscriber in Eagle Crest Ranch if their current request is approved and granted. In today's economy I do not consider such an impact fair in any way to the ECR residents. So it is incumbent upon you to judge either in favor of Goodman Water or the residents of ECR. I urge you to seriously consider a judgment in favor of the residents.

Consider that in the current economy there are many out of work and many on fixed incomes. As far as return on investment, the stock market volatility makes it difficult to earn any kind of rate with certainty. It is also very hard to find a return as high as 1.4% even on a certificate of deposit—that is if you are fortunate enough to have money to put into a CD. But Goodman wants almost 12%? And as for their risk factor, there can be little risk when you have customers who must have your product.

I urge you to consider strongly the potential impact your decision will have on the people of ECR. We cannot all just pick up and move to where the water is cheaper.

Respectfully Submitted

Travis Northey

RECEIVED
2010 OCT 13 PM 1:58
AZ CORP COMMISSION
DOCKET CONTROL

Antonio Gill

From: helga klynn [hklynn@q.com]
Sent: Saturday, October 09, 2010 6:54 PM
To: Pierce-Web
Subject: Goodman Water Company

Re: Docket Number W-02500A-10-0382 Goodman Water Company

I wish to inform you that the above mentioned water company is applying to your commission for a water rate increase. The community that is affected by the rate increase is the **Eagle Crest Ranch Community located in Tucson, AZ**

The proposed rate increase by Goodman Water Co. creates a financial hardship at this time in our life. My husband and I are retired and on fixed incomes. We keep our water consumption at the lowest level and yet our monthly water bill is larger than our average electric/gas/sewer bills. We just cannot afford to pay more. Three years ago Goodman Water Co. received approval for a substantial rate increase. Our water bill jumped from \$40 to \$60 a month. We urge you to be sensitive to the needs of the residents when you consider the proposed rate increase in these difficult economic times. Thank you.

Helga Klynn

Antonio Gill

From: KEN ZELLMER [kenz5788@gmail.com]
Sent: Saturday, October 09, 2010 9:44 AM
To: Pierce-Web
Subject: AAW rate increase

Dear Sir

I strongly oppose the water and sewer rate increase for Anthem. At no time when we bought or house were we made aware of AAW's potential balloon repayment for the water here.

Things are tight enough and AAW should go back to the source PULTE for their money.

If someone made a deal on your home before you bought it would you honor that deal?

KEN ZELLMER

Anthem Resident

"GO PACKERS"

Dear Mr. Pierce,

I am writing to you as a resident of Eagle Crest Ranch, in fact my home was the 7th home built in our community. As a single mother, I have overcome many battles to keep my home, from periods of unemployment to Mortgage Loan Modifications to Stage 4 Cervical Cancer.

I have been so blessed and fortunate to have risen above these obstacles and I take immense pride in having been able to keep my home for my daughter and me.

It is this drive to remain a homeowner in Eagle Crest Ranch that causes me to reach out to the Commission, our State Representatives and the Media to assist myself and hundreds of others neighbors. Our community needs your assistance and protection against the inequitable request of Goodman Water Company to dramatically increase our water rates, for the second time, in such an egregious manner as they are.

The average household comparisons of water billings for areas in Greater Tucson range from \$18.00 to \$25.00 per month for the same water usage as those consumed here in Eagle Crest Ranch. The current billing average in our community is \$70.00 to \$120.00, which clearly is already such an unfair rate base that the proposed increase of nearly 54% of current fees leaves one unable to comprehend the legality of the proposal. Please understand that the increase would have our residents paying over 400% more than our neighboring communities!

Mr. Pierce, I sincerely ask the Arizona Corporation Commission to help our community and to protect us against the rate increase currently proposed by Goodman Water Company.

I thank you in advance for your consideration and anticipate your support.

Kindly,
Christina Cook
Resident of Eagle Crest Ranch since 2003

Docket:
Goodman Water Rate Increase
Case/Utility Name:
Goodman Water Company
Docket Number:
W-02500A-10-0382

Antonio Gill

From: richard [dklynn1@q.com]
Sent: Monday, October 11, 2010 9:11 PM
To: Pierce-Web
Subject: Docket Number W-02500A-10-0382

Re: Docket Number W-02500A-10-0382 Goodman Water Company

Dear Mr. Pierce:

I wish to inform you that the above mentioned water company is applying to your commission for a water rate increase. The community that is affected by the rate increase is the Eagle Crest Ranch Community located in Tucson, AZ

The proposed rate increase by Goodman Water Co. creates a financial hardship at this time in our life. My wife and I are retired and on fixed incomes. We keep our water consumption at the lowest level and yet our monthly water bill is larger than our average electric/gas/sewer bills. We just cannot afford to pay more. Three years ago Goodman Water Co. received approval for a substantial rate increase. Our water bill jumped from \$40 to \$60 a month. We urge you to be sensitive to the needs of the residents when you consider the proposed rate increase in these difficult economic times. Thank you.

Richard A. Klynn

Antonio Gill

From: Janet D'Agostino [jldrn2@msn.com]
Sent: Monday, October 11, 2010 8:33 PM
To: Pierce-Web
Subject: Oppose Goodman Water's Request for Rate Increase

Dear Mr. Pierce:

This is regarding Goodman Water Rate Increase Docket#W-02500A-10-0382.

We demand that the above rate increase be denied. It is an unreasonable increase, which would make our water rates in Eagle Crest Ranch as much as 5 X higher than our immediate neighbors in Saddlebrooke, Tucson, Catalina, and even Oro Valley. Goodman Water did not use good judgement in building excessive water plants and infrastructure, which could be capable of serving twice the number of the maximum potential homes in Eagle Crest. We should NOT have to bail them out for their excessive expenditures.

Furthermore, this type of monopoly should be regulated, so as to not make us hostages in our own homes. It is ludicrous to allow Goodman Water to anticipate a > \$200,000 profit next year, at our expense, especially in this economic recession we are all trying to survive. They want a guarantee of an 11% profit! Who can expect that kind of return in this economy? The greed is beyond my comprehension.

We implore you to give thoughtful consideration to the residents of Eagle Crest Ranch as you review Goodman's unreasonable request.

I see that you're running for re-election, this Nov. 2. What can you do to help the residents of Eagle Crest Ranch?

Sincerely,
Don and Janet D'Agostino

Antonio Gill

From: shasja3@aol.com
Sent: Monday, October 11, 2010 8:18 PM
To: Pierce-Web
Subject: Deny Goodman Water Requested Rate Increase

Dear Gary Pierce,

My name is Shanna Jacobs and I am a resident at Eagle Crest Ranch in Tucson, Arizona. I am writing you today to ask you to PLEASE deny the requested rate increase presented by Goodman Water Company. The docket number is W-02500A-10-0382.

The rate amount that Goodman Water is requesting to increase is outrageous and completely unfair. As an Eagle Crest Ranch resident, I could pay greater than 400% more for my water than adjacent communities such as Catalina and Saddlebrook who have different water providers.

Back in 2007, the ACC approved Goodman Water Company a rate increase. My water bill was \$35.00 per month and because of the rate increase my bill went up to \$70.00 per month. If you do not deny Goodman Water Company their request for ANOTHER rate increase, my water bill will go up to almost \$110.00 per month! This is completely UNACCEPTABLE!

I am on a strict budget, as I'm sure most residents are in this tough economic time. This increase would put great stress on me and my family.

PLEASE do not approve this increase. Goodman Water Company is a State sanctioned Monopoly. If you don't stop them now, they will continue to abuse the system and abuse us as homeowners and residents in Eagle Crest Ranch.

I am requesting implementation of Impact Fees; also known as Hookup Fees, for all future ON-SITE homes. This will prevent higher cost being passed onto current residents.

I am a registered voter. I faithfully implement my right to vote. YOU represent me! YOU are my advocate! Please remember this when you are making your decision to deny Goodman Water Company their request for a rate increase.

DENY THE RATE INCREASE REQUESTED BY GOODMAN WATER COMPANY!

Sincerely,

Shanna Jacobs

Antonio Gill

From: Suzanne Luke [suzannedahle@hotmail.com]
Sent: Monday, October 11, 2010 3:21 PM
To: Pierce-Web
Subject: Against: Goodman Water Rate Increase

Hello Gary Pierce,

I am a concerned resident of Eagle Crest Ranch in Pinal County. Goodman Water (our only water option) has proposed yet another rate increase. The last rate increase was approved in 2007 which caused our bill to almost **TRIPLE**. Once again, they are asking for another increase, this time an increase of over **50%**. Our development is pretty much the only people Goodman Water services (if you can call it that). The average water bill in our development, not including sewage, is currently \$66.73 and they are proposing that it is raised to \$102.19. This is for water, a necessity and we are left without another option. If passed, Saddlebrooke, a retirement community just east of us, and Catalina, the community just south of us, will be paying **5 TIMES** less than what we are paying for water. This proposal should not be passed first because there are many flaws in it and second we as citizens cannot afford these changes during times of recession. The following areas are a few of those flaws.

#1- Goodman Water based their proposal off 2009 figures. These figures are skewed as there were many houses that sat vacant because of foreclosures and now they are trying to pass those costs onto us.

#2-Goodman Water is asking for enough money to **DOUBLE** their current office and administrative costs because of raises. Wow, I would like a nice raise in a recession. How is this fair?

#3- Goodman Water choose to change their contractual services to Smyth Industries giving us the option to pay by credit card online. If we knew that this would cause our water bill to increase, we would have been against the change and asked them not to make it.

On top of everything else, Goodman Water, had us, the residents, test their water so that they would have the data they needed to file this proposal. They are hiding costs in their proposal and not being accurate at telling the whole story. Just a couple of months ago I talked to a woman at the state offices who works with these proposals, and asked how we as residents could go about lowering our costs. She told me that once the proposal was approved that there was nothing we could do about it. If this is passed the only people who can ask for a review is the water company and they will not ask for a review unless they want to raise our costs again. This leaves us with no other option.

If this proposal is passed, we will see more empty houses in our development because residents will not be able to afford their needed utilities and those costs will be passed onto us. The very high cost of water has and will continue to be a factor in the decline of the values of our homes. Goodman Water is a monopoly and we do not have another option for water. Asking us to pay **5 TIMES** the amount that our neighbors do is crooked and I think that Goodman Water should be evaluated. I am asking you to please do what you can to see that this proposal is **NOT** passed.

Thank you for your time.

Shawn and Suzanne Luke

Antonio Gill

From: Andy [abgaz@comcast.net]
Sent: Monday, October 11, 2010 10:04 AM
To: Pierce-Web
Subject: Goodman Water Company rate increase

Ref: Docket No: W-02500A-10-0382.

Dear Mr. Peirce,

As my elected and soon to be re-elected representative, I need you to deny Goodman Water Company's request for a rate increase. Three years ago, it was approved resulting in my water bill (not including sewer) to go from \$22 per month to 62! This is almost a 3x increase! Note: I use less than 4000 gal average per month, which is a fraction of the average customer. I don't water my outside plants now. I am on a fixed income. What more can I do? I can't even have a garden. I am being deprived of a reasonable retirement.

In any case, Goodman Water Company is a monopoly regulated by you my elected official. I want you to stop them from getting any increase and have them come back with a plan to reduce our rates to be competitive with our surrounding utilities, like Saddlebrook and Oro Valley Water like it was around \$20 per month. They need to present you with alternatives, like seeking funding through bonds for long-term capital projects, or SELL to Saddlebrook or Oro Valley.

This rate request is unconscionable. I need you to support me and my family on this.

Sincerely,
Andrew Guarriello

Antonio Gill

From: valstovall@comcast.net
Sent: Monday, October 11, 2010 9:46 AM
To: Pierce-Web
Subject: WE NEED YOUR HELP

We asking for your help in fighting an unjustified 53% rate increase by Goodman Water Company that services our subdivision in Eagle Crest Ranch, Pinal County, Arizona. The docket number for the pending case with the Arizona Corporation Commission is W-02500A-10-0382.

Three years ago, we had a 100% percent increase that was awarded to Goodman Water Company. Now, they are asking for another 53% rate increase. We are already paying DOUBLE than what our neighboring subdivisions are paying. My husband and I are on a fixed income and cannot afford such an increase in our monthly water bill in these terrible economic times. We feel Goodman Water Company is greedy and this CORPORATE GREED has to be stopped. As our elected officials, PLEASE HELP US fight this greedy water company.

Thank you,
Fred and Valarie Stovall

Antonio Gill

From: EUGENE R CAROL M NAULT [genecarolnault@msn.com]
Sent: Tuesday, October 12, 2010 5:03 PM
To: Pierce-Web
Subject: Goodman Water Rates

October 12, 2010

Arizona Corporation Commission
Commissioners Wing
1200 W. Washington – 2nd Floor
Phoenix, Arizona 85007

Ref: Docket No.W-02500A-10-0382 GOODMAN WATER COMPANY RATE INCREASE

Dear Commissioner Gary Pierce

There is a travesty going on in Eagle Crest Ranch, Tucson, Arizona, that needs the attention of all Arizona State officials and the Arizona Corporation Commissioners. In 2004, we purchased our home in Eagle Crest Ranch subdivision, which is located between Catalina and Saddlebrooke. At that time, we were not told the community's water was being provided by a **monopoly** (Goodman Water Company), and we were not informed that Eagle Crest Ranch was its only customer. Between 2004 and 2007, our water rates were comparable to residents in surrounding areas.

Although the company was established in 1988, development of Eagle Crest Ranch began in 2001. Goodman built a water infrastructure for a capacity of 1800 homes, because they originally planned to purchase land west and north of Oracle Road. Since that never happened, the current 650 sole customers residing in Eagle Crest Ranch are expected to cover the cost of the infrastructure and **Goodman's poor business decisions**.

In 2007, Goodman went before the ACC requesting a 152% increase in water rates. The rate study that was presented was from water companies outside of Arizona (unfair examples). A residential petition was presented to the ACC and individuals went before the commission with their protests, but they were denied and Goodman received an increase exceeding 100%, simply because they never applied for one prior to that time.

Goodman Water Company enjoyed a \$33,000 profit last year and they are requesting **another 53% increase**. This is outrageous when many small companies have gone under in the hard times everyone else is experiencing. If this increase is approved, our monthly bill will jump to around \$75. We are retired, on a fixed income, and Social Security has not given us a rate increase.

We live in an average community with many homes that have gone into foreclosures in the past two years, and we have a significant number of rentals. This increase will only add to people moving from our community if they can afford to take a loss. Many of us have invested thousands of dollars in our homes and cannot sell at this time.

Water is required for life and is not a luxury. We do all we can to conserve this precious commodity, and paying high rates seems like a slap in the face! We ask that you put yourselves in our place and imagine being stuck in a community where you have no choice but to live there and accept what comes.

Goodman is expecting 650 residents to produce \$326,000 of additional revenue so the three owners of the company can net a \$215,000 profit. Surely the members of the ACC will see beyond the mathematical "gobbledygook" presented to them and disallow Goodman's request. Allowing a smaller rate increase is not acceptable when one takes into consideration the 135% they were granted in 2007.

The Federal Government ensures that monopolies are prevented, and the State of Arizona is expected to protect its citizens from this type of greed. Thank you in advance for your efforts in making things right for our community. EAGLE CREST RANCH NEEDS YOUR HELP!

Sincerely,

Gene and Carol Nault

Cc: The Honorable Jan Brewer
The Honorable Jon Kyl
The Honorable John McCain
The Honorable Gabrielle Giffords
Arizona State Senator, Al Melvin

Rick Fowlkes
Brenda Burns

Antonio Gill

From: CLAIR L MC GRADY [dds1930@q.com]
Sent: Tuesday, October 12, 2010 2:39 PM
To: Pierce-Web

Dear Mr. Pierce,

In 2007 you made the mistake of granting Goodman an increase in their water rates for the residents of Eagle Crest Ranch. You have a chance to vote correcting this time so you can be reelected. C. McGrady

Antonio Gill

From: asbeatham@comcast.net
Sent: Tuesday, October 12, 2010 2:01 PM
To: Pierce-Web
Subject: Goodman Water Co. Rate Increase

11 October 2010
39194 S. Rodeo Buckle Dr.
Tucson, Az. 85739

Gary Pierce
Arizona Corp. Commission

I am writing in regards to the recent rate increase requested by Goodman Water Company. I am a resident in Eagle Crest Ranch and a customer of Goodman Water Company of necessity as they have the monopoly here in Eagle Crest Ranch. I thought monopolies were unlawful but somehow they have been granted the monopoly for water utilities here.

I am on a fixed income and find it very distressing to consider ANOTHER rate increase after the Goodman Water Company just had one in 2007. I do not feel I should have to bail out Goodman Water Company for their over spending and over building. They have put in a second water storage tank that I understand brings their capacity to approximately 1800 homes when there are only approximately 950 sites in this development that could be built, that's assuming EVERY LOT is built and developed, which it is not. I am strongly opposed to Goodman Water Company passing their expenses directly onto me. They made a profit of some \$30,000.00 this last year; I find their requested rate increase extreme and unjustified. I would request that you deny this rate increase request. Thank you.

Respectfully,

Stella Beatham

Antonio Gill

From: Rebecca Clemons [r.clemons@mac.com]
Sent: Tuesday, October 12, 2010 1:52 PM
To: Pierce-Web
Subject: Goodman water rate increase #W-02500A-10-0382

October 11, 2010

Goodman Water Company Rate Increase
Goodman Water Company
Docket# W-02500A-10-0382

Dr. Gary Pierce,

Aside from the emotional issues (fixed income, large families, no work, social security and/or disability, first homes, dreams etc). Goodman Water Company's request for a judicious rate increase is just WRONG!

Goodman Company sent out a letter (see attachment #1) dated September 28th, which we received Oct 1, inviting its customers to a meeting October 20th to **"explain the circumstances surrounding the application for a rate increase filed by the company to the Arizona Corporation Commission, and to respond to questions customers may have regarding the rate increase request and related matters"**. Goodman did not mention in the letter that the increase would total upwards from 100.00 a month minimum per household. Goodman knew and knows that the situation would be settled on the 18th of Oct. and Oct. 20 would be too late for any of us to share our grievances and/or take effective action to have the rate increase denied. This would leave us helpless and without choices for our own well being. This malicious attempt to prey on a community for their Company's mismanagement and bungled business plans is WRONG!

It is non-professional and unjustified for Goodman water to hold Eagle Crest Ranch community as hostage in their attempt to clear their mistakes and produce huge profits for themselves by gouging the customer with over-the-top water rates. Customers who through our monthly payments now, keep this thriving company, who would like everyone to think it is just a little ol' desert company, alive! I am reminded during 9/11 when a Starbucks shop hiked up their water prices to 10.00 and more a small bottle, just because they could. But even they were prosecuted and many lost their jobs because it was WRONG!

The Eagle Crest Ranch community should not be held responsible or accountable for the greed, monumental business errors, questionable business associates, embarrassing failures, and cunning trickery of Goodman Water Company. It is just WRONG!

There must be an elected official, law maker, politician, who can stand with the people they serve and see that we need a Champion now. The Goodman Water Company vs. it's Customers is becoming a saga that will have profound consequences for communities, state and country, no matter which way it goes. To say you work on behalf of us, the people, and do not DENY this unreasonable, undue request by Goodman Water Company is just WRONG!

PLEASE DENY GOODMAN WATER COMPANY'S REQUEST FOR A RATE INCREASE!

Thank you,

Rebecca Clemons

Antonio Gill

From: tricia friedrich [trifri@hotmail.com]
Sent: Friday, October 08, 2010 5:43 PM
To: Pierce-Web
Cc: Doug Bartlett; Debra Becker; Marcey Degan; Dean; sesparza@ortc.com; ballonlady@gmail.com; Mary Joe Crawford; Mary Hubbard; swimmerelaine@hotmail.com; dsunshine626@yahoo.com; terri; Sharon Norton; Graciela Abkin; geriinari@comcast.net; sniceone@comcast.net; hstanish@aol.com; Molly Stephens; strellerja@comcast.net; Chris Wawrzyniak; wilsonbobbie@hotmail.com; janice wyatt
Subject: Eagle Crest- Goodman Water Rate INcrease

Dear Mr. Pierce, Commissioner

As a voter and member of the Eagle Crest HOA, I want to alert you to a fact that you may or may not be aware of. Goodman Water Co. has requested a rate increase for the water that feeds our homes. They received, against our wishes, three years ago a rate increase of over 100%. This new increase they want will be 53%! We are held hostage by this company, so to speak, as we have not other water source available to us. This increase will make our water bill approximately 500% percent more than our neighbors in Saddlebrook and in Catalina. Those communities pay \$25 per month for 6000 gallons of water, our rate will increase to more than \$100 a month.

I am a semi retired single woman and live alone, I do not abuse water use. I run a diswasher every other week and do laundry every other week. My drip system is used sparingly. My bill is closer to \$60 a month than \$50, and for the last two months \$82 because I lost three trees in a storm and have replaced them. They are desert trees.

This rate hike, while I am sure Goodman Water Co feels is justified, is just robbery to those of us who reside in Eagle Crest. We should not be burdened by the water companies operation issues that make them feel justified in asking your office for a hike. Please put a stop to this.

I vote, and my neighbors vote. We are all very concerned about this issue. We would like the Corporation Commission to reject Goodman Water Company's request. I will be forwarding this message on to other entities and my neighbors.

Tricia Friedrich

Antonio Gill

From: Janell Merrill [janell.rich@comcast.net]
Sent: Tuesday, October 12, 2010 8:04 AM
To: Pierce-Web
Subject: Goodman Water Company Docket Number W-02500A-10-0382

My husband and I retired and moved to Arizona just before the economic downturn. Since then we have been living on a fixed income while our nest egg dwindled and our home value declined. It has been a nightmare that we saved our whole life for and we are at an age where we don't have the time to recover.

Goodman Water is proposing a rate increase that would harmfully impact our living standard and our property value. I am writing this letter to demand that this rate increase be denied. Goodman Water is asking for 35% net profits on the backs of families struggling to make ends meet. We will be paying 400% higher for our water than the surrounding communities of Saddlebrook and Catalina.

Goodman Water made a bad business decision to build the water system with twice the capacity as needed for this tract. This excess capacity should be taken out of the Fair Value Rate Base. They are the only water company in the greater Tucson area that does not charge Impact Fees. This must be required for all future homes built.

How can the little people fight this monopoly? We are their only customer and they can hire all the attorneys they need and just pass the cost to us. I urge you to make the right decision and deny this rate increase.

Janell Merrill

Antonio Gill

From: Patricia Wilkins [pattimcihusa@gmail.com]
Sent: Tuesday, October 12, 2010 9:34 AM
To: Pierce-Web
Subject: Goodman Water Rate Increase

Docket # W-02500A-10-0382

I would like to express my dismay at the proposed rate increase by Goodman Water Company. Many of us in the Eagle Crest Ranch development are retirees on a fixed income. As you know we will not be getting a cost of living increase again this year on our social security checks. The proposed water rate increase would place an undue strain on many of our finances. Why should we have to support a BAIL OUT for their poor business planning?

Patricia E. Wilkins

Antonio Gill

From: Shannon Syposs [Shannon.Syposs@nbarizona.com]
Sent: Tuesday, October 12, 2010 8:55 AM
To: Pierce-Web
Subject: Goodman Water increase / Pinal County

Importance: High

Hi,

I am writing to implore you to vote "**NO**" for the new rate increase proposed by Goodman Water in Pinal County. About three years ago Goodman Water applied for an increase of over 100% which was approved. Now, they are applying for yet another increase of about 53%! It makes no sense that our development is being charged exorbitant water fees while my neighbors in Saddlebrooke and Catalina are being charged more reasonably. I find it hard to understand my water bill going from about \$30 five years ago to \$60 three years ago and now to upwards of \$100? For a water bill on a 1400 sq ft home with minimal landscaping?

It seems to me that Goodman water is mis-managing their money and my livelihood shouldn't be impacted because of it. In this economy, we have people loosing their homes and hanging on by a thread to keep them. We have people trying to keep the electricity on in our deadly heated summers, but now for everyone in Eagle Crest to have to worry about how to pay a water bill that is so outrageous they have to choose between food and water is crazy.

Please vote "NO" on this increase. Keep my community from succumbing to the foreclosure epidemic that has swept the nation.

Thanks!

Shannon



Shannon Syposs | Loan Support Specialist, Sr. | AZ 7009 6458

6001 N. 24th St., Building B, Phoenix, AZ 85016 | DIRECT (602) 212-5408 | FAX (602) 955-7449

MAKE NATIONAL BANK OF ARIZONA #1 – VOTE NOW

=====
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Antonio Gill

From: Michael Ruck [mruck@mriphoenix.com]
Sent: Tuesday, October 12, 2010 10:47 AM
To: Pierce-Web
Subject: Urgent Request to Know Where You Stand on This Issue!

Importance: High

I would like to know where you stand on the proposed Arizona American Water Company request for a rate increase in Anthem before I vote in this election. If that increase is passed I will be forced to move out of Anthem as I can barely afford my house as it is. It is absurd to me to hold the homeowners responsible for the fiscal miss-management and trickery of Del Webb / Pulte and AZ H2O together. The Commission should instruct AZ H2O to seek alternative long-term financing like they do everywhere else. They should not be allowed to use the loop hole provided by the builder!

I doubt I will ever see the day in my lifetime where my home will be worth what I paid for it. And if this ridiculous rate increase is allowed to go forth it will place a black mark on Anthem that will force even more of my friends and neighbors to lose their homes or relocate someplace saner. Please do your part to protect the people who elected you and vote NO.

And please let me know where you stand on this so I know whether to vote for you or not! Thank you.

Michael J. Ruck

Antonio Gill

From: MICHAEL NEIDICH [mineidich@COMCAST.NET]
Sent: Tuesday, October 12, 2010 1:50 PM
To: Pierce-Web
Subject: Goodman Water Rate Increase Request

RE: Goodman Water Rate Increase Request

Dear Sir:

We in the Eagle Crest Ranch Subdivision should pay no more for water than we would be charged by Tucson Water. Instead, we are paying \$9/Ccf where Tucson Water would charge us \$1.54. And to add insult to injury, Goodman Water is requesting a 50% increase! I'm a retiree and the water bills are onerous. Please don't allow Goodman Water to increase our rates.

Sincerely,

Michael Neidich